

**CHISHOLM-TRAIL**  
SPECIAL UTILITY DISTRICT



# New Online Features Available Now!



**Chisholm Trail Special Utility District now has additional online features that will allow customers to:**

- ***Pay your water bill online***
- ***View your water bill online***
- ***Receive your water bill by e-mail***

**To start viewing your bills online register at our website:**

**[www.ctsud.org](http://www.ctsud.org)**

**Select the page “Online Bill Options” to view bill online or to sign up for e-mail billing. You will need a copy of a recent bill to help you when signing up.**

**E-Mail Bills and Online viewing are not connected and will require separate enrollments.**

## ***SIGN ME UP FOR E-MAIL BILLS***

***Sign up online at [www.ctsud.org](http://www.ctsud.org) or complete this form and mail to:  
CTSUD, P.O. Box 249, Florence, TX 76527***

***Name:*** \_\_\_\_\_ ***Water Account Number:*** \_\_\_\_\_

***E-mail Address:*** \_\_\_\_\_

***Telephone Number:*** \_\_\_\_\_

***(Paper Bills will still be mailed monthly.)***



# Is your family protected from dangerous backflow?

Your landscape has all kinds of nasty things in it that will make you sick or worse if you drink them. Thus irrigation water is considered a contaminant (creates a health hazard) rather than just a pollutant (is objectionable in color or odor). What's in irrigation water? How about toxic chemicals (fertilizers, pesticides, etc.) and animal waste? These things can and WILL flow back into your irrigation pipes and into your drinking water if you don't stop them. As a user of Chisholm Trail SUD's water system, these toxins could go back up into the pipes and poison your neighbors. **The valves that turn on and off your irrigation system are not sufficient to stop backflow.** The purpose of the backflow preventer is to protect you when the valve breaks or leaks, which all valves will do eventually. Saving a little money by skipping the backflow preventer is NOT a good idea!

Many people believe the water pressure in the system prevents the irrigation water from going backwards. Most of the time it does. But there are times when the water pressure drops in the supply system, and this is when backflow can occur. It is not a frequent occurrence, but it does happen more often than you think. Examples of when this can occur is when the water system has to be shut off to repair a water pipe or to tie in a new pipe. You can do a quick experiment yourself and create backflow. Simply turn off the water valve leading to your house. Next have someone turn on a faucet. Now turn on a different faucet that is higher than the first. You will hear air being sucked into the higher faucet. You just created backflow in your house piping.

Customers of Chisholm Trail SUD are required to have a backflow preventer installed on irrigation systems. Additionally, the backflow preventer must be tested at installation by a State Certified Backflow Tester and the results of the test must be provided to the District. Some types of backflow preventers are required to have annual testing and the results sent to the District each year. Customers installing a new irrigation system should contact the District for a plumbing permit and pay a \$60 inspection fee before work begins. The permit will include the telephone number to the District's plumbing inspector who should be contacted after installation to inspect the irrigation system and ensure the system is properly installed, including installation of a backflow preventer. The District's plumbing inspector cannot perform the testing of the backflow preventer for customers. **The property owner is responsible for having the backflow preventer tested and submitting the results to the District.**

For more information on backflow preventers, a list of certified backflow testers in the area, and/or the District's requirements, please call the office at (254) 793-3103.

## Typical Installation of Backflow Preventer for Irrigation System

