

CHISHOLM TRAIL S.U.D.  
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FLORENCE, TX 76527  
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WWW.CTSUD.ORG

# Chisholm Chat

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## Mandatory Outdoor Water Restrictions Start May 1st

Chisholm Trail Special Utility District's Board of Directors adopted an amended Water Conservation and Drought Contingency Plan during July 2010. The new plan changes Stage I (Mild Drought Conditions) from voluntary outdoor water restrictions to mandatory restrictions effective May 1st each year. The new mandatory restrictions allow for three (3) times per week outdoor irrigation and begin May 1st each year. This restriction will continue through October 31st of each year unless drought conditions worsen and more stringent restrictions are mandated by the District. Additionally, approved outdoor watering days have changed and are according to

the last number in a customer's address. The new schedule for mandatory restrictions that will begin on May 1st is as follows:

- Outdoor irrigation can occur only between the hours of 12:00 midnight to 8:00 a.m. and between 6:00 p.m. and 12:00 midnight on an approved day.
- Customer addresses that end with an even number may water only on Mondays, Thursdays, and Saturdays.
- Customer addresses that end with an odd number may water only on Tuesdays, Fridays, and Sundays.

Customers will be mailed a postcard during April to remind them of the new water restrictions and the postcard will provide the watering schedule. Three (3) time per week outdoor water restrictions may be reduced if the District determines a water shortage (drought) becomes more severe at anytime throughout the year. Central Texas has experienced extremely dry conditions over the last few years, making water conservation even more important. Customers interested in learning new ways to conserve water should visit the District website at [www.ctsud.org](http://www.ctsud.org).

### Could We Contact You If We Find a Leak at Your Home?

Many customer accounts have outdated or missing contact information. If District staff finds a leak at your home, we would like to contact you promptly! Please help us by completing the contact form below and mailing it in to CTSUD, P.O. Box 249, Florence, TX 76527. Customers can also send contact information by e-mail to: [info@ctsud.org](mailto:info@ctsud.org).

NAME ON ACCOUNT: \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

HOME TELEPHONE: \_\_\_\_\_ WORK TELEPHONE: \_\_\_\_\_

CELL TELEPHONE: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

EMERGENCY CONTACT NAME: \_\_\_\_\_

EMERGENCY CONTACT TELEPHONE: \_\_\_\_\_

## Did You Know?

- **Over 70% of the Earth's surface is water.**
- **Of all the Earth's water, 97% is in the oceans and seas.**
- **Only 3% is fresh water suitable for drinking and is found in glaciers, lakes, ground water, rivers, and the atmosphere.**
- **An American family of four can use 400 gallons of water per day, and about 30 percent of that is devoted to outdoor uses.**
- **More than half of outdoor water is used for watering lawns and gardens.**
- **Landscape irrigation is estimated to account for almost one-third of all residential water use in the USA, totaling more than 7 billion gallons per day.**

## New Pump Station Underway

Bids were recently received to build a new water pumping station at the North Lake Georgetown Water Plant. The new pump station will increase the amount of water that the District can bring into the system and provide to customers. Currently the City of Georgetown pumps water from the water plant to the District's system. With the District's new pump station, capacity to the District will immediately increase by over 1 million gallons per day.

Additionally, in partnership with the City of Georgetown, the District is working to expand the water plant. Once the plant ex-

pansion is completed, the District will have over 9 million gallons per day of surface water capacity available!

Construction of the new pump station will begin this month. The pump station is scheduled to be completed this summer. The cost of the pump station will be just over \$2 million.

The water plant expansion will be bid during

February. Construction of the plant expansion will begin during March and will be completed by the fall of 2012. The estimated cost for the plant expansion is \$12 million. Chisholm Trail will pay half these costs and the City will pay the other half.

Customers can learn more about these projects and future projects by attending the District's monthly Board meetings held the third Thursday of each month. Meetings begin at 5:30 p.m. and are held at the District office at 851 FM 970 in Florence.

**IF YOU SEE A LEAK IN A WATER LINE PLEASE REPORT IT PROMPTLY BY CALLING (254) 793-3103. CALLS ARE ANSWERED 24 HOURS A DAY!**

## Online Features Available Now

Chisholm Trail S.U.D. now has additional online features that will allow customers to:

- **Pay your water bill online**
- **View your water bill online**
- **Receive your water bill by e-mail**

To start viewing your bills online register at our website: [www.ctsud.org](http://www.ctsud.org). Select the page "Payment & E-Mail Options". You will need a copy of a recent bill to help you when signing up to view your bill.

*Please Note: E-Mail Bills and Online Bill View are not connected and will require separate enrollments.*

*Customers will continue to receive a paper bill in the mail when signed up for E-Bills.*

